

## California's Great America

Food Service Associate  
Santa Clara, CA



### Company Biography

Great America has been delighting and thrilling families throughout the Bay Area and the world for more than 30 years. Today, Great America offers guests more than 50 rides and attractions, including a water park, roller coasters, live shows and characters like Dora the Explorer and Spongebob Squarepants. The park was opened in 1976 by the Marriott Corporation. In 1985 the Redevelopment Agency of Santa Clara purchased Great America from Marriott, and hired Kings Entertainment Park to manage the park. In 1992, Paramount Communications purchased the park, and began to unveil world-class attractions like Top Gun, Drop Zone, and the Action FX Theater. In 2006 Cedar Fair, L.P. purchased Great America and all of the other Paramount Parks. Great America sits on 100 acres in the heart of Silicon Valley, just a short distance from San Francisco. Find out more at <http://www.cagreatamerica.com>.

### Work Dates and Pay Details

Position title: Food Service Associate

**Please make sure you are available to work according to the date requirements below.**

Earliest start date: 19-May-10

Latest start date: 26-May-10

Earliest end date: 29-Aug-10

Latest end date: 24-Oct-10

Minimum time students must be available to work: 3 months

Hourly wage: \$8.00

Tips? No

Description of position: Food Service Associates will perform several tasks to ensure the smooth running of the park. Students will be trained and rotate between jobs including food preparation, operating a cash register, and serving food and beverages. If there is a job that students excel at more than another, they can ask to get more hours in that certain position. General cleaning, following instruction, and greeting guests of the park is required.

Specific qualifications required: Must be friendly and outgoing. Must enjoy people and be a hardworker.

Estimated weekly wage (incl. tips): \$240.00

Bonus: None

Conditions of bonus:

Average hours for last year's students? 30 Hours

Maximum weekly hours allowed: 40 Hours

Minimum average number of hours? 30 Hours

Possibility of getting more than average hours: Good

Students get the most hours in: June - August

Students get the least hours in: May, September, October

How often are students paid? Every Two Weeks

Do you pay overtime? Yes

If yes, after how many hours per week do you pay overtime? 40 Hours

Does your company only operate weekends before or after specific dates? Yes

If yes, what are the dates?

Open weekends through May, then open daily through August. Back to weekends only September-October (average 16 hours per week). Closed in November.

Position location: 2401 Agnew Rd Santa Clara CA 95054

### Other Job Details

Minimum english level: Intermediate

Description of working conditions: Standing a majority of the day, may work indoors or outdoors in all weather conditions. Job requires walking, bending, lifting, pushing and pulling.

Will job duties be different at the beginning of the season? No

If yes, provide details of specific job duties:

### Uniform and Grooming Requirements

Are students required to wear a uniform? Yes

If yes, what is the cost of the uniform? Not specified

Are uniform laundry services available? No

If yes, what is the cost of the laundry service? \$0.00

Do students need to purchase specific clothing or footwear? Yes

Details of purchasing required clothing or footwear:

Do you have company grooming requirements? Yes

## Uniform and Grooming Requirements

Details of company grooming requirements?

Hair neatly groomed. No unnatural hair colors. No visible tattoos. No cartilage piercings. Necklaces must be worn under the shirt. Males: No piercings allowed. Hair cannot extend below the shirt collar. Hair may not be more than two inches in bulk (from the scalp). Ponytails are not permitted. Must be cleanly shaven daily. Sideburns cannot extend below the earlobe. Mustaches are acceptable. Females: No extreme nail polish colors. Makeup must be natural looking. Maximum two earrings per earlobe, no larger than the size of a dime. Associates who arrive at work not properly groomed will be sent home for the day, and will not be allowed to return to work until the violation has been corrected.

## Other Company Details

|  |     |  |     |                                    |   |
|--|-----|--|-----|------------------------------------|---|
| Company hires couples?                           | Yes | Company hires groups?  | Yes | How many are allowed in the group? | 4 |
| Drug test required?                              | No  | Do students complete an additional application upon arrival? | Yes |                                    |   |
| Does your company issue completion certificates? | No  | If requested, will you evaluate the student's performance?   | Yes |                                    |   |

Any additional company details?

We have a zero tolerance policy on theft. Any associates caught taking money, food, merchandise, or giving away free product will be terminated immediately, and CIEE will be notified. For attendance, all associates are held to the following points system: Tardy (called in): 1 point Tardy (no call): 2 points Absence (called in): 3 points Excused Absence: 0 points No Call/No Show: 10 points Associates will receive the following corrective action based on attendance points: 6 points or more: Written Counseling 12 points or more: Suspension and/or Termination All park policies will be reviewed with the associates during park orientation. Associates will be required to sign a form stating they understand our policies after orientation is complete. Students must be aware that housing is not provided. It is highly suggested that accommodations be secured before arriving. Because of the location, climate, and other desirable attributes, Santa Clara and this region of the United States have very high housing costs. San Jose State University (<http://housing.sjsu.edu>) has a limited number of dorm rooms available. Their rooms are currently \$315 per week for a single occupancy room. If you can find a roommate, your rent would be \$182 per person, per week, for a double occupancy (shared) room. The housing would be available until the beginning of August. Apartments in the area range from \$900-\$1500/month for an unfurnished one-bedroom apartment. Many apartments require a security deposit equal to the first month's rent in order to move in. In 2009 Mariani's Inn offered a greatly discounted rate to our international associates. (<http://www.marianis.com>). By accepting a job with Great America, you understand that although we will provide you with housing information and leads, you are ultimately responsible for securing your own housing. Students should not expect to work the same day they arrive. We will issue you all the necessary paperwork and schedule you for

## Second Job

|   |         |  |    |
|---|---------|--|----|
| Do you permit students to find a second job?  | Yes     | Do you assist students to find a second job? | No |
| Possibility of students finding a second job: | Average |  |    |

## Training Information

|  |     |                                  |        |
|--|-----|----------------------------------|--------|
| Is job training required?  | Yes | Length of training:              | 2 days |
| Are students paid during training?   | Yes | Hourly pay rate during training: | \$8.00 |
| How many hours per week are students likely to receive during training period? | 20  |                                  |        |
| Any other details?   |     |                                  |        |

## Worksite Location

|                                      |   |                                    |                         |
|--------------------------------------|---|------------------------------------|-------------------------|
| Worksite location:                   | 2401 Agnew Rd Santa Clara CA 95054  |                                    |                         |
| Nearest major city:                  | San Francisco   | Worksite setting:                  | Metropolitan/Industrial |
| Nearest major airport:               | San Francisco   | Distance to nearest major airport: | 40 miles                |
| Additional worksite setting details: | To the east is a residential suburban neighborhood with houses and apartments. To the west and south you will find many high tech companies such as Yahoo!, Intel, AMD, 3COM, and Nortel. |                                    |                         |

## Standard Arrival Information

|  |  |   |                   |
|--|--|---|-------------------|
| Are students required to arrive or depart on specific dates? | Yes  |   |                   |
| Details of required arrival or departure dates:              | Students should arrive on a Wednesday to ensure that they are able to complete training in a timely manner. It is recommended that students arrive on either 19 of May or 26 of May. The HR office is closed on Monday and Tuesday, so if you arrive on those days you will not be able to complete your paperwork until we open on Wednesday. |   |                   |
| Mode of transportation:                                      | Public Transportation  | Students must arrive between these hours: | 5:30 AM - 9:30 PM |
| Cost:  | \$3 - 7  |   |                   |
| Other details:   | Student should fly into San Francisco (SFO) or San   |   |                   |

## After Hours Arrival Information

|                        |               |                        |  |
|------------------------|---------------|------------------------|--|
| General information:   | Not specified |                        |  |
| Name of accommodation: |               | Accommodation address: |  |

## After Hours Arrival Information

|   |               |
|---|---------------|
| Cost per night:   | Not Specified |
| Best way to travel from airport to overnight accommodation: |               |

## Social Security

|  |   |           |  |
|--|---|-----------|--|
| Are students required to apply for a social security card prior to arriving at worksite? | No  |           |  |
| Will the company assist students with their social security application?                 | Yes   |           |  |
| Assistance detail:   | We will provide directions and transportation information to the nearest office. It is easily accessible via public transportation. |           |  |
| Where is the nearest social security office?   | San Jose - 10 miles   | Distance: |  |
| How will students be paid until their social security card arrives?                      | Each student will receive a temporary number.   |           |  |

## Housing Details

|   |  |  |        |
|---|--|--|--------|
| Housing address:  |  |  |        |
| Is housing provided?  | No   | If not, will you assist students in finding housing? | Yes    |
| Is the student required to sign a separate housing contract?    | No   |  |        |
| Type of housing provided:                                       | Number of students to a room:  |  |        |
| Housing details:  | The employer will assist with housing by providing housing leads. Housing can be expensive in the area. Students should expect to pay at least \$120.00 per week per person. San Jose State University has housing available. Information available at <a href="http://housing.sjsu.edu">http://housing.sjsu.edu</a> . Some students stayed in an affordable hotel/motel before and after the San Jose housing, to fulfill their employment dates. The new dates for 2010 will be available in February. Please read more information at the end of the profile. |  |        |
| Do you offer co-ed housing?                                     | No   |  |        |
| Cost of housing - per week:                                     |  | Includes utilities?                                  | No     |
| Are housing costs deducted from paycheck?                       | No   |  |        |
| Is a housing deposit required?                                  | No   | Amount of housing deposit:                           | \$0.00 |
| Instructions for payment of housing deposit:                    |  |  |        |
| Housing deposit due date:                                       |  | Is deposit refundable?                               | No     |
| Conditions of deposit refund:                                   |  |  |        |
| How will deposit be refunded?                                   |  |  |        |
| Are students required to live in provided housing upon arrival? | No   |  |        |
| During their work stay, can students find alternate housing?    | No   |  |        |
| If yes, is there a penalty?                                     | No   |  |        |

## Transportation to/from Worksite

|   |   |    |
|---|---|----|
| Method of transportation to worksite:                       |   |    |
| Distance to worksite:                                       | Is worksite within walking distance of housing? | No |
| Cost of public transportation to worksite:                  | Not specified                                   |    |
| Details of public transportation to worksite:               |   |    |
| Cost of transportation to worksite provided by employer:    | Not specified                                   |    |
| Details of transportation to worksite arranged by employer: |   |    |
| Cost of arranging own transportation to worksite:           | Not specified                                   |    |
| Details of arranging own transportation to worksite:        |   |    |

## Housing Amenities

|                                  |                    |                 |                    |                   |    |
|----------------------------------|--------------------|-----------------|--------------------|-------------------|----|
| Available public transportation: | Bus, Train         |                 |                    |                   |    |
| Access to public transportation? | Walking Distance   |                 |                    |                   |    |
| On Site Housing Amenities        |                    |                 |                    |                   |    |
| Laundry:                         | No                 | Linens:         | No                 | Private bath:     | No |
| Refrigerator:                    | No                 | Microwave:      | No                 | Air conditioning: | No |
| TV:                              | No                 | Telephone:      | No                 | Security guard:   | No |
| Computer/Internet Access:        | No                 | Utensils:       | No                 | Gym:              | No |
| Nearby Amenities                 |                    |                 |                    |                   |    |
| Supermarket:                     | In town/accessible | Restaurants:    | In town/accessible |                   |    |
| Shopping mall:                   | In town/accessible | Fitness center: | In town/accessible |                   |    |

| Housing Amenities     |                    |                |                    |
|-----------------------|--------------------|----------------|--------------------|
| Post office:          | In town/accessible | Laundry:       | In town/accessible |
| Bank:                 | In town/accessible | Internet cafe: | In town/accessible |
| Movie theater:        | In town/accessible | Library:       | In town/accessible |
| Additional amenities: |                    |                |                    |

| Meal Information                          |               |                |               |
|---|---------------|----------------|---------------|
| Are meals included in rent cost?          | No            |                |               |
| If not, meal plan cost per day:           | Not Specified | Meals covered: | Not Specified |
| Is the purchase of a meal plan mandatory? | No            |                |               |

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Specific qualifications required: Must be friendly and outgoing. Must enjoy people and be a hardworker.

Estimated weekly wage (incl. tips): \$240.00

Bonus: None

Conditions of bonus:

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Will job duties be different at the beginning of the season? No

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### Uniform and Grooming Requirements

Are students required to wear a uniform? Yes

If yes, what is the cost of the uniform? Not specified

Are uniform laundry services available? No

If yes, what is the cost of the laundry service? \$0.00

Do students need to purchase specific clothing or footwear? Yes

Details of purchasing required clothing or footwear:

Do you have company grooming requirements? Yes

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Any additional company details?

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## Second Job

|   |         |  |    |
|---|---------|--|----|
| Do you permit students to find a second job?  | Yes     | Do you assist students to find a second job? | No |
| Possibility of students finding a second job: | Average |  |    |

## Training Information

|  |     |                                  |        |
|--|-----|----------------------------------|--------|
| Is job training required?  | Yes | Length of training:              | 2 days |
| Are students paid during training?   | Yes | Hourly pay rate during training: | \$8.00 |
| How many hours per week are students likely to receive during training period? | 20  |                                  |        |
| Any other details?   |     |                                  |        |

## Worksite Location

|                                      |   |                                    |                         |
|--------------------------------------|---|------------------------------------|-------------------------|
| Worksite location:                   | 2401 Agnew Rd Santa Clara CA 95054  |                                    |                         |
| Nearest major city:                  | San Francisco   | Worksite setting:                  | Metropolitan/Industrial |
| Nearest major airport:               | San Francisco   | Distance to nearest major airport: | 40 miles                |
| Additional worksite setting details: | To the east is a residential suburban neighborhood with houses and apartments. To the west and south you will find many high tech companies such as Yahoo!, Intel, AMD, 3COM, and Nortel. |                                    |                         |

## Standard Arrival Information

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| Mode of transportation:                                      | Public Transportation  | Students must arrive between these hours: | 5:30 AM - 9:30 PM |
| Cost:  | \$3 - 7  |   |                   |
| Other details:   | Student should fly into San Francisco (SFO) or San   |   |                   |

## After Hours Arrival Information

|                        |               |                        |  |
|------------------------|---------------|------------------------|--|
| General information:   | Not specified |                        |  |
| Name of accommodation: |               | Accommodation address: |  |

## After Hours Arrival Information

|   |               |
|---|---------------|
| Cost per night:   | Not Specified |
| Best way to travel from airport to overnight accommodation: |               |

## Social Security

|  |   |           |  |
|--|---|-----------|--|
| Are students required to apply for a social security card prior to arriving at worksite? | No  |           |  |
| Will the company assist students with their social security application?                 | Yes   |           |  |
| Assistance detail:   | We will provide directions and transportation information to the nearest office. It is easily accessible via public transportation. |           |  |
| Where is the nearest social security office?   | San Jose - 10 miles   | Distance: |  |
| How will students be paid until their social security card arrives?                      | Each student will receive a temporary number.   |           |  |

## Housing Details

|   |  |  |        |
|---|--|--|--------|
| Housing address:  |  |  |        |
| Is housing provided?  | No   | If not, will you assist students in finding housing? | Yes    |
| Is the student required to sign a separate housing contract?    | No   |  |        |
| Type of housing provided:                                       | Number of students to a room:  |  |        |
| Housing details:  | The employer will assist with housing by providing housing leads. Housing can be expensive in the area. Students should expect to pay at least \$120.00 per week per person. San Jose State University has housing available. Information available at <a href="http://housing.sjsu.edu">http://housing.sjsu.edu</a> . Some students stayed in an affordable hotel/motel before and after the San Jose housing, to fulfill their employment dates. The new dates for 2010 will be available in February. Please read more information at the end of the profile. |  |        |
| Do you offer co-ed housing?                                     | No   |  |        |
| Cost of housing - per week:                                     |  | Includes utilities?                                  | No     |
| Are housing costs deducted from paycheck?                       | No   |  |        |
| Is a housing deposit required?                                  | No   | Amount of housing deposit:                           | \$0.00 |
| Instructions for payment of housing deposit:                    |  |  |        |
| Housing deposit due date:                                       |  | Is deposit refundable?                               | No     |
| Conditions of deposit refund:                                   |  |  |        |
| How will deposit be refunded?                                   |  |  |        |
| Are students required to live in provided housing upon arrival? | No   |  |        |
| During their work stay, can students find alternate housing?    | No   |  |        |
| If yes, is there a penalty?                                     | No   |  |        |

## Transportation to/from Worksite

|   |   |    |
|---|---|----|
| Method of transportation to worksite:                       |   |    |
| Distance to worksite:                                       | Is worksite within walking distance of housing? | No |
| Cost of public transportation to worksite:                  | Not specified                                   |    |
| Details of public transportation to worksite:               |   |    |
| Cost of transportation to worksite provided by employer:    | Not specified                                   |    |
| Details of transportation to worksite arranged by employer: |   |    |
| Cost of arranging own transportation to worksite:           | Not specified                                   |    |
| Details of arranging own transportation to worksite:        |   |    |

## Housing Amenities

|                                  |                    |                 |                    |                   |    |
|----------------------------------|--------------------|-----------------|--------------------|-------------------|----|
| Available public transportation: | Bus, Train         |                 |                    |                   |    |
| Access to public transportation? | Walking Distance   |                 |                    |                   |    |
| On Site Housing Amenities        |                    |                 |                    |                   |    |
| Laundry:                         | No                 | Linens:         | No                 | Private bath:     | No |
| Refrigerator:                    | No                 | Microwave:      | No                 | Air conditioning: | No |
| TV:                              | No                 | Telephone:      | No                 | Security guard:   | No |
| Computer/Internet Access:        | No                 | Utensils:       | No                 | Gym:              | No |
| Nearby Amenities                 |                    |                 |                    |                   |    |
| Supermarket:                     | In town/accessible | Restaurants:    | In town/accessible |                   |    |
| Shopping mall:                   | In town/accessible | Fitness center: | In town/accessible |                   |    |

| Housing Amenities     |                    |                |                    |
|-----------------------|--------------------|----------------|--------------------|
| Post office:          | In town/accessible | Laundry:       | In town/accessible |
| Bank:                 | In town/accessible | Internet cafe: | In town/accessible |
| Movie theater:        | In town/accessible | Library:       | In town/accessible |
| Additional amenities: |                    |                |                    |

| Meal Information                          |               |                |               |
|---|---------------|----------------|---------------|
| Are meals included in rent cost?          | No            |                |               |
| If not, meal plan cost per day:           | Not Specified | Meals covered: | Not Specified |
| Is the purchase of a meal plan mandatory? | No            |                |               |