

## Ziptrek Photographer



Our guests have an amazing time with us, many of them trying ziplining and/or visiting the area for the very first time! Part of our service philosophy is to ensure they take their great memories home with them to share with friends and family. As a Ziptrek Photographer, your primary objective is to take action photographs of guests while on course, capturing the fun and excitement of their Ziptrek adventure. You will edit photos digitally, print photos, provide excellent customer service and meet sale targets.

We also rely on you to drive photography & retail sales, contributing to a healthy sales & service culture. You will be close to the action every day, so we look to you for ideas and innovations that will ensure our photography process is effective and easy to administer, also meeting the needs of our guests & operation. At Ziptrek continuous process improvement is everyone's job and with minimal supervision at times, this role requires individuals that have the enthusiasm to drive independent results and productivity.

Photography is an integral part of our Guest Services department, so you will be called upon to greet guests, support the check-in process, answer phones, witness waivers and answer and respond to questions.

### Photography at Ziptrek:

- Photograph each guest on course.
- Proficiently plan for photo composition, lighting and angle.
- Greet guests on course, at guest services/ photography desk and handle all inquiries promptly in a warm & professional manner.
- Edit photographs using imaging software.
- Prepare photographic materials including prints and CDs.
- Respond to emails sent to the photography department on a daily basis.
- Provide appropriate care for all equipment, immediately informing Guest Services Manager of deficiencies.
- Maintain awareness of supply levels at the desk, and proactively order inventory as required.
- Maintain all tracking sheets, databases, inventories and filing systems.
- Assist with projects & perform additional duties during 'down time' (for example: trail maintenance)
- Maintain a thorough knowledge of all aspects of the job, industry trend, company policies, procedures and operations
- Establish and maintain effective working relationships with your peers and leadership

### Key Qualities:

- Thrive in a fast-paced, productive and dynamic environment
- Ability to respond positively and proactively to changes in operations
- Exemplary organizational and time-management skills
- Enjoy working within a team environment, but also a self-starter who can work with minimal supervision
- Reliable and consistent in producing high quality & accurate results
- Must have hands-on knowledge of image management software
- Knowledge of photographic materials, techniques, and media
- Ability to operate and maintain professional photography equipment
- Intermediate/Advanced level of computer & systems proficiency
- Excel in a target driven sales environment

**Position Requirements:** Related photography schooling or work experience is required. In addition, experience working with digital photo editing and printing is essential to your success in this role. The work can be physical in nature, requiring the handling and regular lifting of up to 25 pounds and standing/walking for extended periods in all weather conditions.

**Place of work:** Main Ziptrek location: Carleton Lodge in the Whistler Village & Ziptrek Courses (between Whistler and Blackcomb mountains).

**Length of work day:** You will be scheduled to work an 8–10 hour day. Your start time will be between 8:00am and 11:30am.

**Photography Gear/Uniform:** You will be required to have a watch to ensure that you are in the right place at the right time to capture our guests in alignment with tour times and scheduled breaks. Ziptrek Ecotours will provide the remainder of your equipment requirements, inclusive of all photography equipment, radio and uniform.

### Wage:

- Training Wage - \$10.00/hr
- Regular Wage - \$11.00/hr + \$1.00/hr Bonus (bonus is paid out upon successful completion of the contract; 500 hrs equals \$500)

**Housing:** At Ziptrek Ecotours we manage a company-owned employee housing unit and also partner with Whistler Blackcomb employee housing (HOUSE) to fulfill the remainder of our employee housing needs. There are a number of units available, both shared and single occupancy, to meet your temporary housing needs, although single occupancy rooms are limited. Rent can cost you between \$450 - \$600 depending on whether you are in a shared or single occupancy room.

**Please apply online at [www.ziptrek.com](http://www.ziptrek.com)**