

Company:	Sterling Vineyards
Position:	<i>Tram Ambassador</i>
Location:	<i>Calistoga, CA</i>
Host Company Description	<i>Sterling Vineyard's iconic winery is perched high above the town of Calistoga (Northern California) on a mid-valley hill. Its stark architectural beauty, state-of-the-art winemaking facility, and panoramic views of Napa Valley from the rooftop deck have attracted visitors from all 50 states for over 30 years. Sterling Vineyards is well known for offering guests the most unique winery tour in Napa Valley. From an aerial tram up the mountain to the bold beauty of the winery's Greek-inspired architecture, from our comprehensive self-guided tour to the stunning wines themselves, one visit to Sterling and you'll understand how we earned our reputation.</i>
Job Description:	<i>A visit to Sterling Vineyards include a one-of-a-kind sky tram ride to the hilltop winery. Guests enjoy a self-guided self-paced winery tour and tasting of up to five selected wines.</i>
Region:	
Industry:	<i>Hotel/Resort</i>
Position Type:	<i>Hospitality Crew</i>
Start Date:	22.06.2011 - 22.06.2011
End Date:	15.10.2011 - 22.10.2011
English Level:	Advanced
Minimum Age:	21
Gender Requirement:	None
Housing Provided:	No
Second Job Possible?	Yes
Pay Rate:	\$9.50 per hour
Tips and Other Comp:	No
Job	
Job Number:	68023
Job Requirements:	ADVANCED Conversational English is required. Students will need to have a Skype interview prior to placement confirmation. This HC does NOT provide housing. Housing MUST be secured by student.
	Students will be hired as a tram ambassador for Sterling Vineyards. Students must be 21 years old. Provide gracious hospitality to visitors. Load and unload guests utilizing aerial tram. Transport cases of wine, as necessary. Sell tram tickets to visitors utilizing a retail management system & cash register. May answer questions regarding surrounding area. Provide best-in-class customer service. May be called upon to wine educate our guests and pour tastings in the visitor's center.
Possible to move within company?	No

Required Skills: *ADVANCED Conversational English is required. Employees should be approachable, have strong English and communication skills, and be hard-working. Pleasant, out-going and professional manner at all times. Must have schedule flexibility to work as needed in 7 days/week operation including weekdays, weekends, holidays, and nights as required. Experience customer service, cash register and handling money. Must push or pull up to 100 lbs. Must speak fluent English; bilingual any other language a plus. Excellent communications and interpersonal skills. Must be at least 21 years of age. Repeatedly lift and carry up to 50 lbs. Must be flexible and respond positively to change. Knowledge of American currency a plus.*

Additional Application Documents: *All applicants must Skpye interview with host company before they are confirmed. Participants are responsible for their own housing.*

Compensation

Pay Rate: \$9.50 per hour
Tips and other comp: No
Expected Minimum Hours: 28-35 hours per week. Hours will fluctuate from week to week, depending on business levels.
Estimated overtime: No
Expected schedule: Approximate hours will be 8:30am-5pm or 9am-6pm but that is subject to change based on business levels.
Second Job Possible? true
Second Job Notes: Employees must be available for every shift they are scheduled for their primary employer and their second job must not interfere with their work performance.
Meal Discounts: None

Policies

Drug Screening:
Dress Code (incl. Uniforms): Khaki pants and collared shirt (shirt provided by host company). Closed toe shoes. No flip-flops or slippers may be worn during work.
Grooming:
Additional info:

Housing

Housing Provided: No
Housing Information: Housing is NOT provided. Participants must find their own housing.
You should find housing in Calistoga. Other towns close to host company is not in walking distance. Within the town of Calistoga walking and biking is a great option for getting around.
Housing costs (estimate): \$400-900 per month per student

Additional costs: Application fee, security deposit, utilities. In order to secure housing during the harvest season many owners will require a security deposit to be made in order to guarantee the room.

Students can walk to work but using a bike is a good option too.

Housing features: Students should look for housing before arrival.
<http://sfbay.craigslist.org/nby/apa/>
(in the search box, type in the following individual keyword: Calistoga)

If you don't secure housing and need to reserve temporary accommodations see below:

Motels: many Calistoga motels are available in downtown.

Calistoga Village Inn
Ed Long, General Manager
1880 Lincoln Avenue
Calistoga, CA 94515
Phone (707) 942-0991
Fax (707) 942-5306

www.greatspa.com to reserve online

Rooms have split living space with bedrooms which can fit between 3-4 participants. No kitchen facilities. Refrigerator and microwave available for sharing in lobby.

House on 4750 Silverado Trail which is within walking distance to Sterling Vineyards. Share 5-bedrooms for up to 8 roommates. \$500/month with utilities included. Full use of kitchen, washer & dryer, and furniture. NO Smoking, pets or visiting guests. One-month deposit required \$4000 to guarantee rental. Contact Laurence; wcvr@napanet.net.

Area

Area Description: Calistoga is known for its Hot Springs, Cool Wines, Warm Welcome. Located at the very top of the beautiful Napa Valley, Calistoga is the hot springs resort destination. Calistoga also boasts the most stunning natural scenery of any Napa Valley town, and outdoor recreation choices to let you experience it firsthand.

Average Temperature: Cool, wet winters with temperatures dropping to freezing on an average of 34 days. 59.8 °F (15.4 °C) to 36.8 °F (2.7 °C). Spring weather averages about 45-72 °F (5-22°C). March can see lots of rain. Summer weather averages about 53-90 °F. (12-33°C)

Altitude: 348 ft (106 m)

Nearest Major Cities: St. Helena, Santa Rosa, San Francisco

Information Websites: <http://www.ci.calistoga.ca.us/>

Things to Do: Calistoga is a quiet small town known for its hot springs. The beautiful natural scenery of Napa Valley is best experienced through outdoor recreation. Enjoy wine tasting at local wineries, explore shops and restaurants along Lincoln Avenue running through the town's center.

What to Wear: Bring clothes to layer for cold and warm weather.

Travel

Recommended Airport: San Francisco International Airport

Travel Instructions: Submit travel details 2 weeks before arrival. Shared-ride vans are the advised ground transportation method to Calistoga from SFO Airport. Please check airport shuttles companies at <http://www.flysfo.com/web/page/tofrom/transp-serv/dtd/>. Public transportation to Calistoga with luggage can be cumbersome since it involves multiple transfers from subway, to ferry, to bus. If you plan on going directly to Calistoga it's advised to take an airport shuttle and sharing a taxi to split the cost to get to your housing in Calistoga. For example, take the Sonoma County Airport Express from SFO to Santa Rosa one-way ticket about \$30 and catch a taxi to Calistoga. The taxi fare will cost approximately \$50-\$70.

Nearest Bus Station: Santa Rosa, Healdsburg

Nearest Train Station: Napa

Transportation to Host Company: Other airports: Oakland, Sacramento

Reporting Instructions: 5-10 days between arrival and first day of work. Must have social security number application receipt to receive wages. Must apply for social security card after 10-days upon arriving in the US.

Estimated days from arrival before starting work: 5-10 days between arrival and first day of work. Must have social security number application receipt to receive wages. Must apply for social security card after 10-days upon arriving in the US.

Social Security

Nearest Social Security Office: SOCIAL SECURITY ADMINISTRATION
• 1850 Soscol Ave. Suite 102, Napa, CA 94559

You can take the VINE bus to connect from Calistoga to Napa which is about an hour's ride.

Instructions for obtaining card: Students must check in with Intrax to be validated in SEVIS before applying for their Social Security card. It can take up to 10-days after check in to be able to apply for your social security number. Students must provide employer with a valid Social Security Receipt prior to starting, if they do not already have a valid number. **MAKE SURE TO APPLY FOR YOUR SOCIAL SECURITY CARD BEFORE ARRIVING AT YOUR EMPLOYER.**

Contact Information

Company Address Line 1: 1111 Dunaweal Lane

Company Address Line 2:

City: Calistoga

State: CA
ZIP/Postal Code: 94515
Supervisor Name: Jeff Felix
Phone: (800) 726-6136